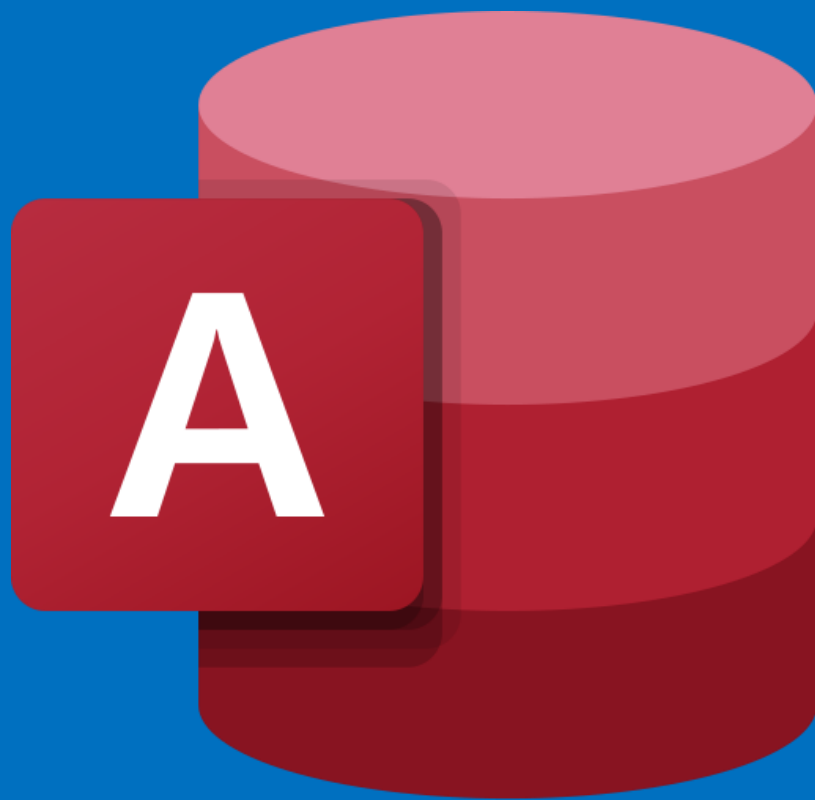
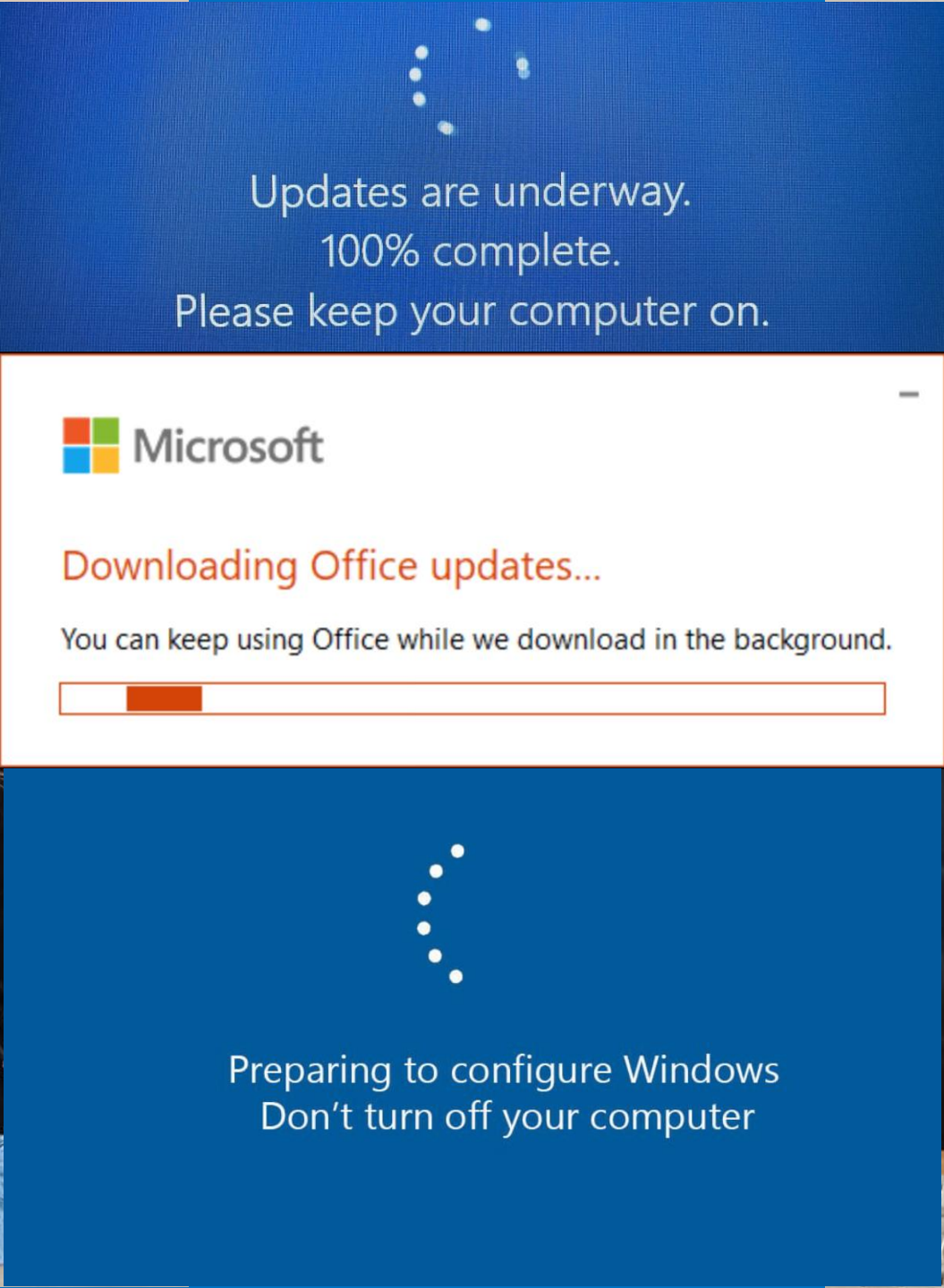


Update, update . . .
the company is in a state!

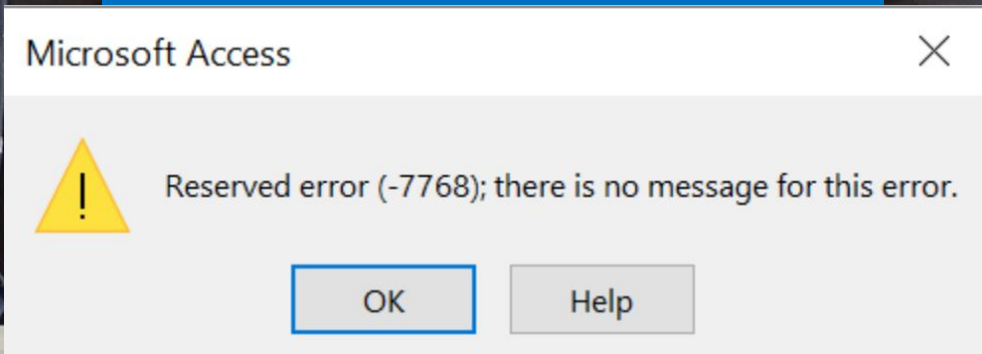
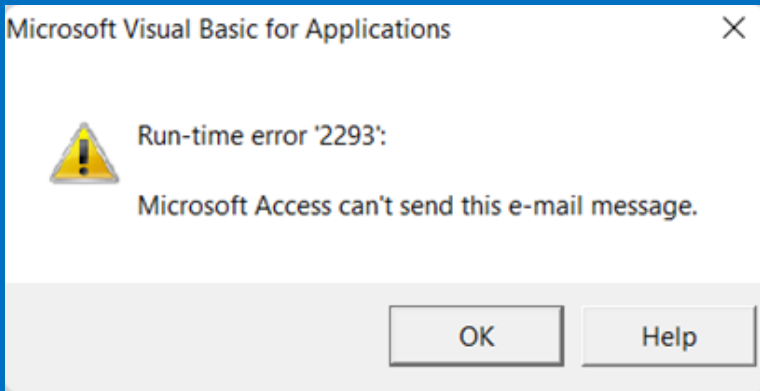
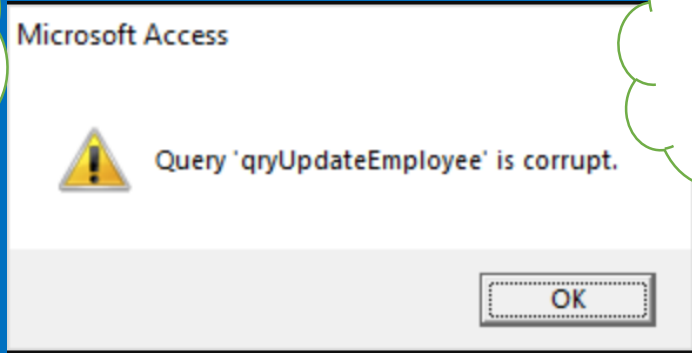
Karl Donaubauber



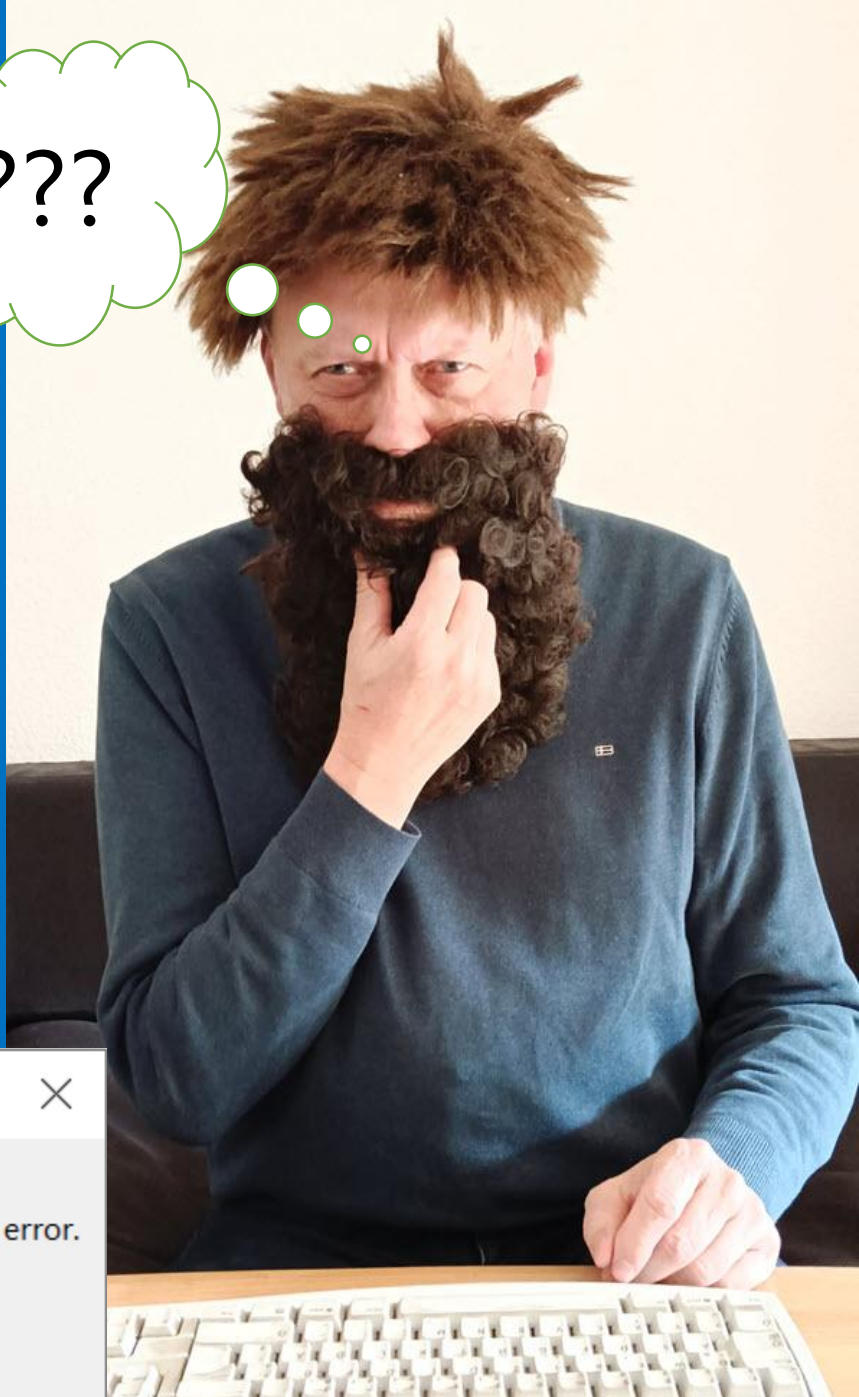


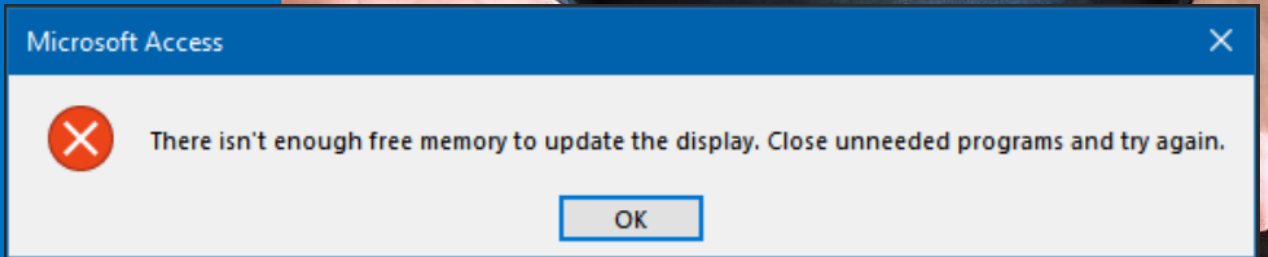
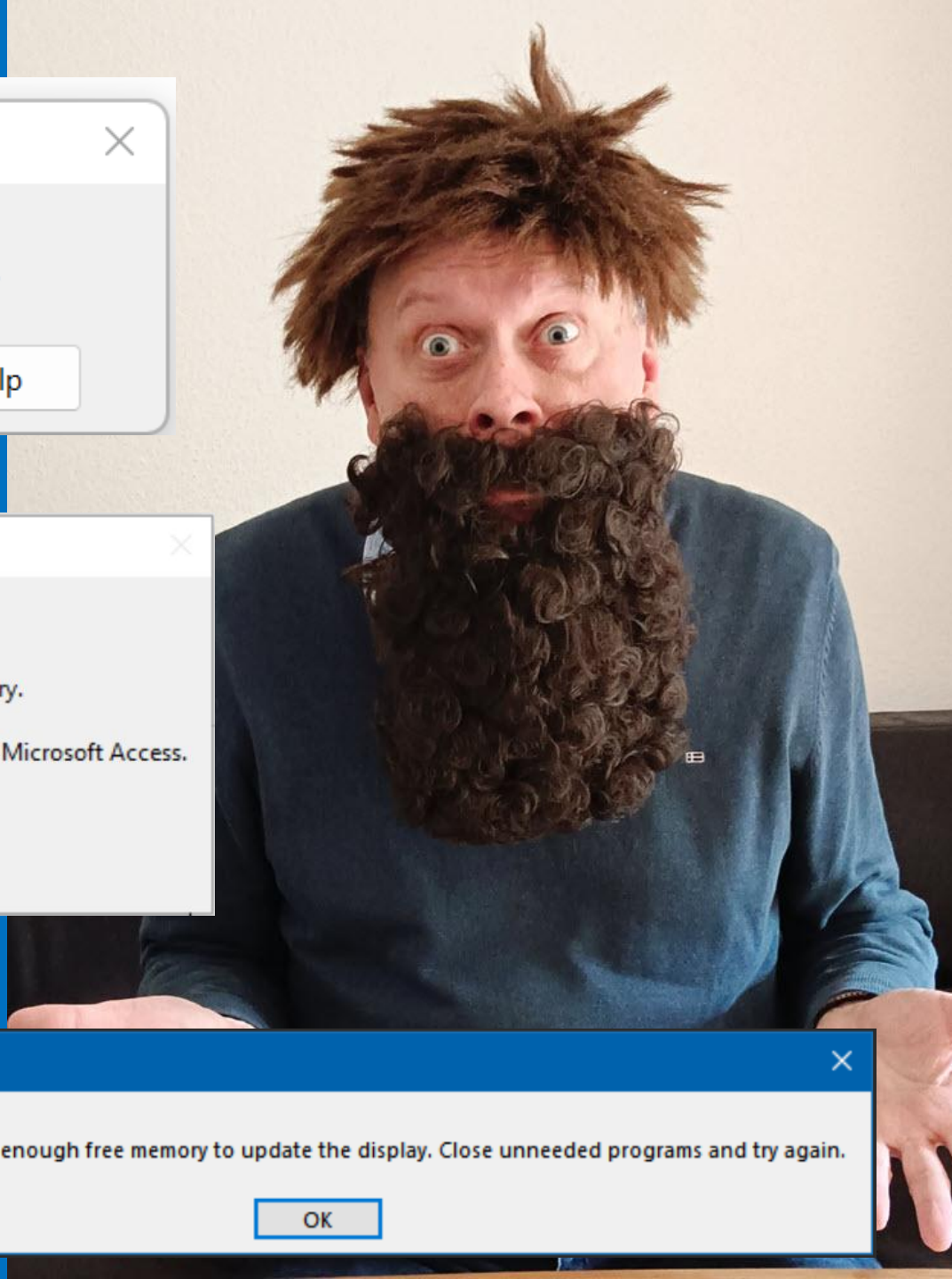
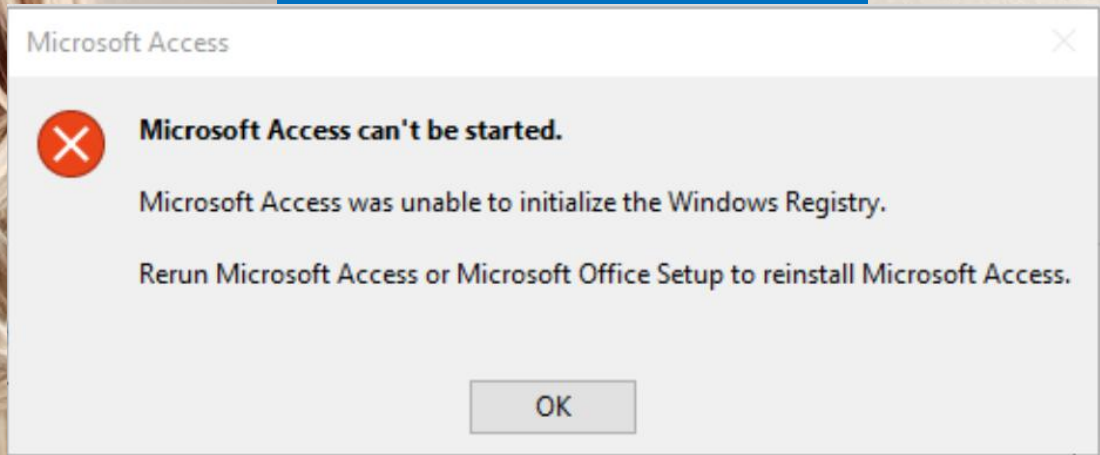
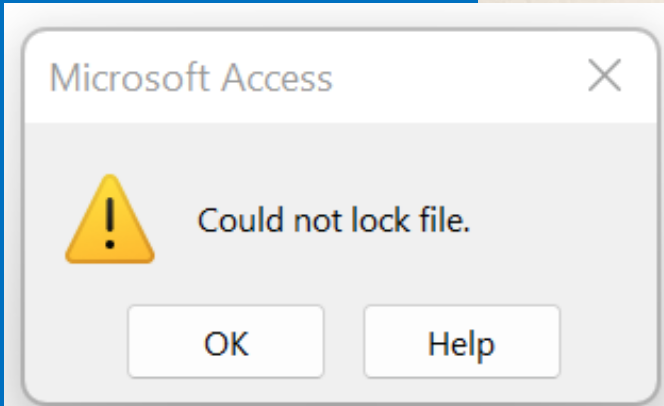
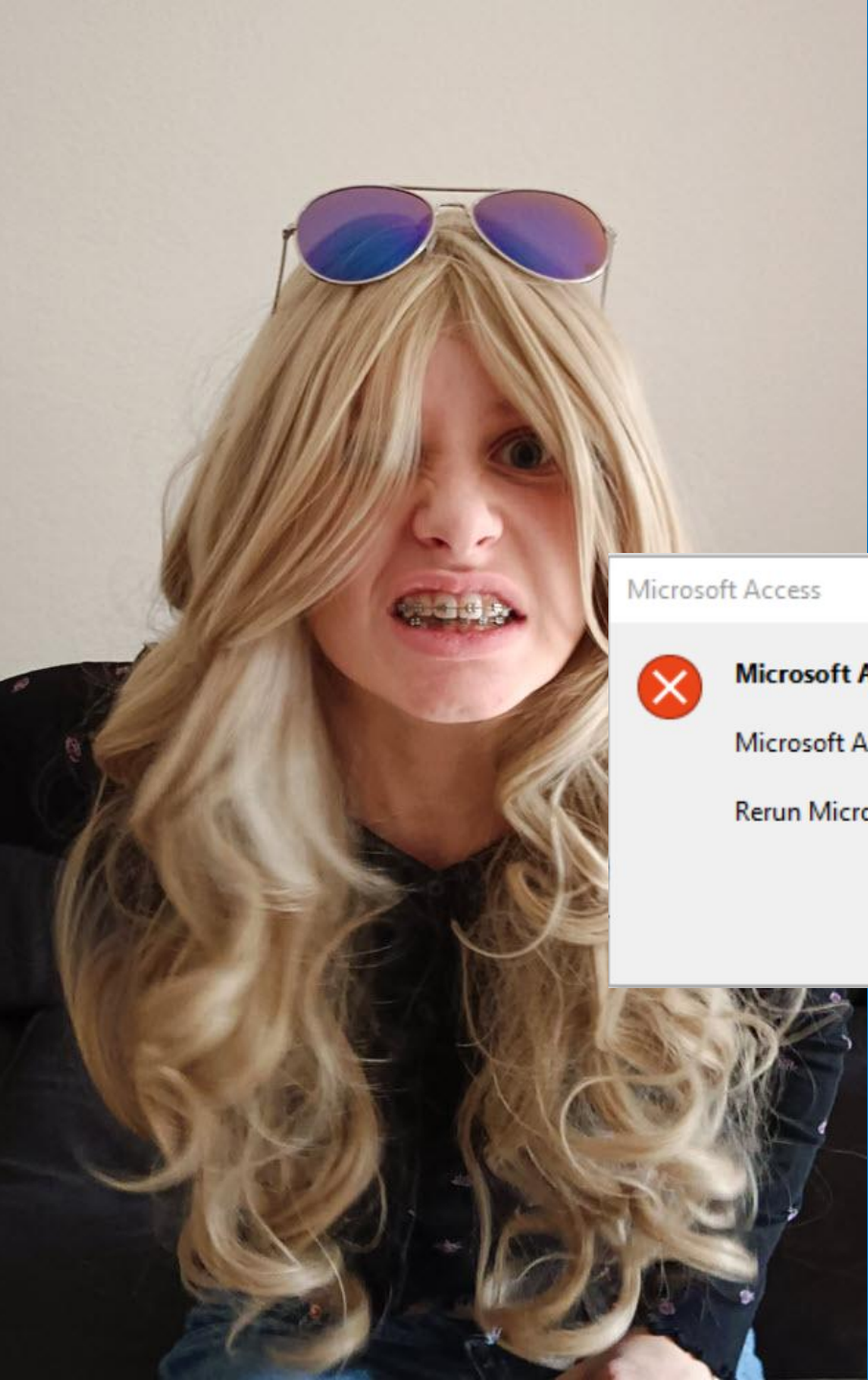


???



???







Pandemic?

Pandemic

New, but temporary, worldwide spread of an infectious disease with high numbers of cases and usually also severe courses of the disease.

(RKI)

Pandemic

~~New~~, but ~~temporary~~, worldwide spread of an infectious disease with high numbers of cases and usually also severe courses of the disease.

(RKI)

Update Bugs

May	Hanging instance of Access after closing a database
June	Performance issues and crashes when loading forms Windows Generic/Text Only Printer Driver Fails for Access Reports
July	Access+Outlook Freeze when trying to send a PDF by E-mail
Aug	The Salesforce Connector is Broken
	Access Crashes When Filtering Forms in Version 2407
	Error 3048 and Hanging Access Task in Version 2408
	Mousewheel Event Bug in Version 2412
Jan	
Feb	Query Designer Doesn't Allow Drag-and-Drop Tables or Joins

+

DevCon 2024: 9 2025: 9

+ a few bug variants/channels fixed quickly by Feature Gates

[AFo Articles](#)

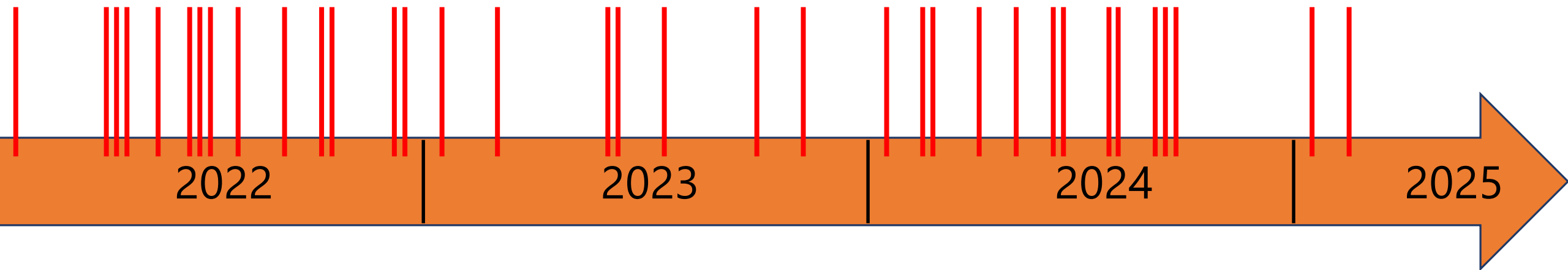
Update Bug Charts

AFo

Views

8509	Error 3048 and Hanging Access Task in Version 2408
2854	Hanging instance of Access after closing a database
2196	Performance issues and crashes when loading forms
1454	Windows Generic/Text Only Printer Driver Fails for Access Reports
997	Access+Outlook Freeze when trying to send a PDF by E-mail
529	Access Crashes When Filtering Forms in Version 2407
416	Mousewheel Event Bug in Version 2412
411	Query Designer Doesn't Allow Drag-and-Drop Tables or Joins
379	The Salesforce Connector is Broken

Distribution Over Time



35 update bugs in 40 months
+ ~200 smaller bugs/fixes ([AFo](#))

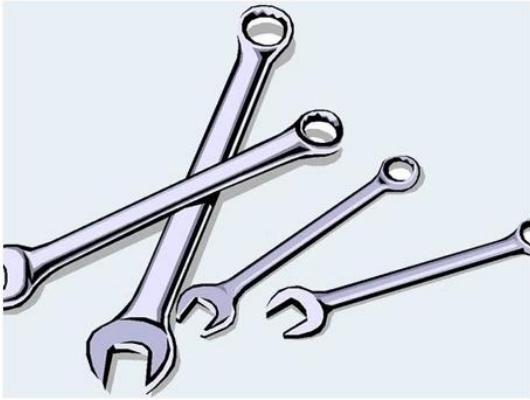
ACCESS FOREVER
Infos and ideas on Microsoft Access

HOME ABOUT

Search...

All Posts Bugs Features Findings Showcase Events

Create a Post



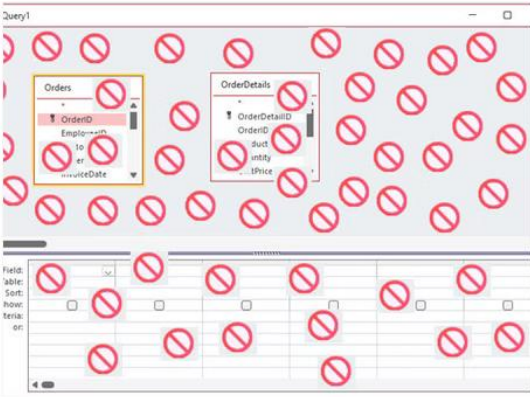
**Karl Donaubauber**
Mar 21 · 2 min read

Bugs

List of Access Bug Fixes in 2025

Microsoft publishes an (almost) monthly list of bug fixes that were made in Access. We are collecting the fixes for the whole year.

443 views 1 comment 6



**George Hepworth**
Feb 14 · 2 min read

Bugs

Query Designer Doesn't Allow Drag-and-Drop Tables or Joins (Fixed)

Dragging and Dropping tables into the Query Designer is disabled for some users, probably due to a recent

411 views 7 comments 1

ACCESS FOREVER
Infos and ideas on Microsoft Access

HOME ABOUT

Search...

A handsome bunch with >70 years Access MVP experience. ;-)



Karl Donaubauber



George Hepworth



Peter Doering



Philipp Stiefel



Colin Riddington



Maria Barnes

Sources of Update Bugs



Access Changes

e.g. Access Crashes When Filtering Forms

fix: hours – few weeks



Security Updates

e.g. Access+Outlook Freeze when trying to send a PDF by E-mail

fix: days – several weeks



Windows Changes

e.g. Monster Bug, Access freezes when you copy records (Win 11)

fix: months – years

Phases

Bug

rollout

Days required/lost

1 – 4

Clarification

web forums, mailing lists, AFo

1 – 10

Bug Information

AFo, workarounds

1 – 7

Fix

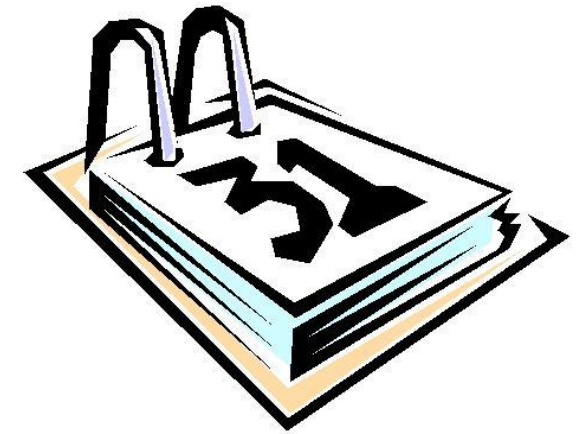
development, rollout

1 – ∞

Fix Information

AFo, *Release Notes?*

1 – 5



Quick Fixes

Some bugs get fixed in a few days

Without update, without new version/build

No information, no transparency



Change/Feature Gate

Microsoft:

*When we ship **changes** we always try to **wrap** them in something called a **ChangeGate or FeatureGate**.*

*...when an **office app** loads it **requests statuses** of these gates from the network, to **determine if the code** its wrapping **should execute** or not.*

*That way if the new code causes a **regression**, we can change a **setting** on a service **on our side** and when a user restarts the app the **issue** should be **resolved**.*

Fundamental Questions

1. Why does it happen? + Will it happen again?

Poor QM? Complex

YES

2. Slow

Rigid, lengthy processes, disconnected from customers

Access is different, business-critical

3. Protection by Versions?

2010/2013 → out of support, often helps (Access, ~~Security/Windows~~)

2016-2024 → perpetual, don't help

SQL Server → backend, sometimes helps

4. Access trustworthy for business-critical...?





Prevention

Prevention – Update Channel

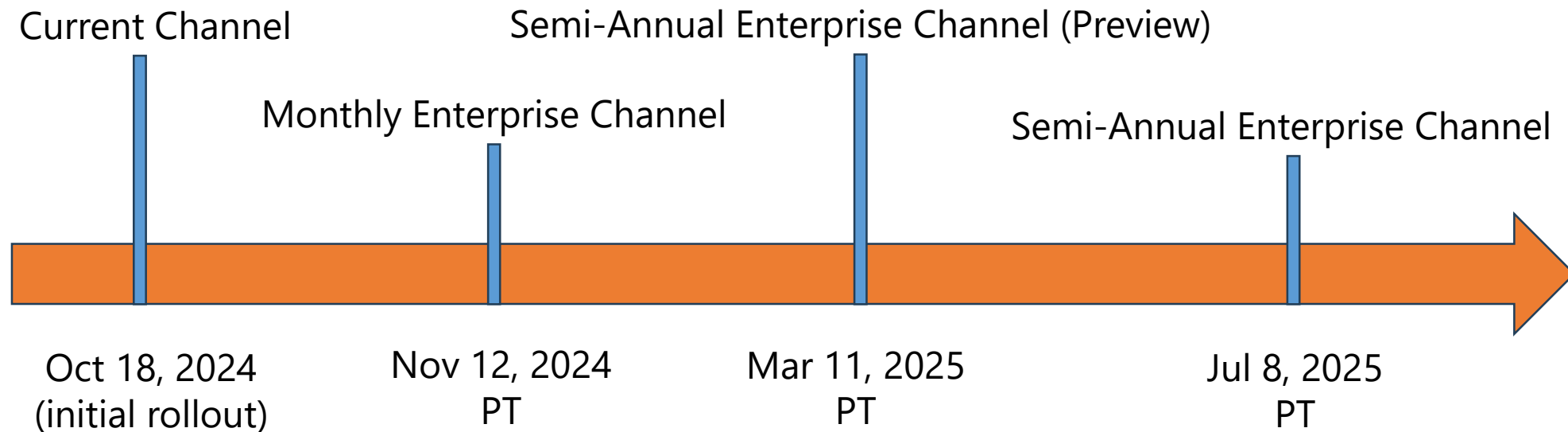
MS

Productive	Current Channel (Standard)	min. 1x month
	Monthly Enterprise Channel	1x month, PT
	Semi-Annual Enterprise Channel (Preview)	Mar/Sep, PT
	Semi-Annual Enterprise Channel	Jul/Jan, PT
Test (Insider)	Beta Channel	Weekly
	Current Channel (Preview)	Several times a month

PT = Patch Tuesday = Second Tuesday of each month

Example

Rollout of a new feature (Modern Charts, Monaco...)



Recommendations

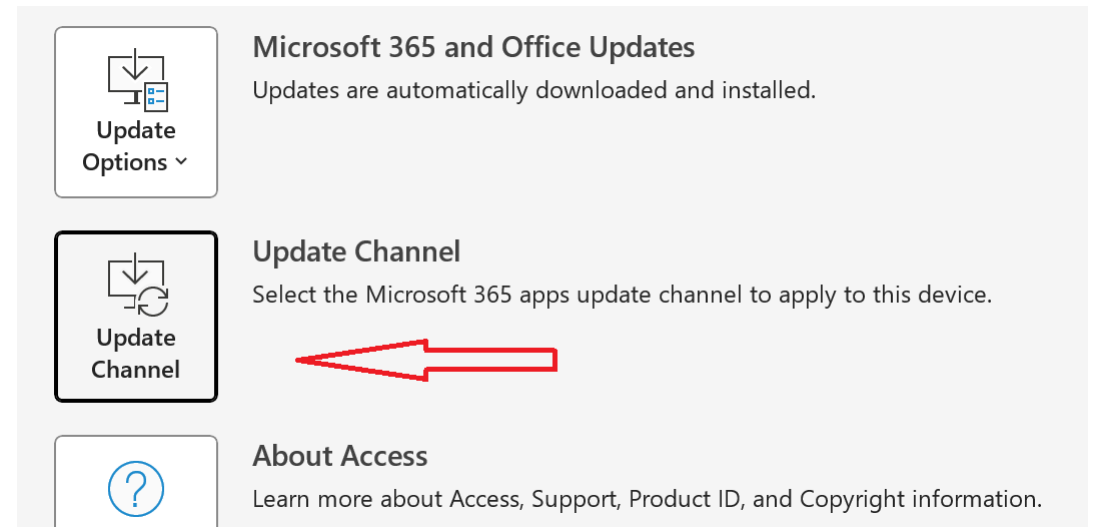
- The majority of users should use the slowest update channels the business is comfortable with.
- A few users should be in a channel one phase newer, to allow identification of application specific issues.
- Insider channels should be used only in test environments by selected users (IT staff, developers).

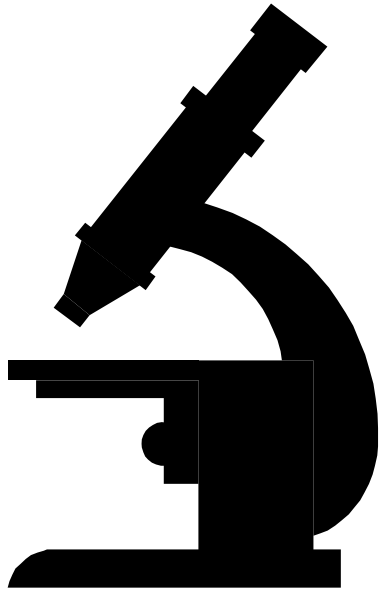
Switch Channel

Demo ...

[AFo article about Channels](#)

Video





Diagnosis

Diagnosis

Consult

Examine

Medical history

Triage



Examine

Bug or individual problem?

→ Test

Different database and new database

Different Computer

Update Bug?

→ Test

Previous build

Max. a few hours, not days



Website

~~Microsoft website about Access bugs~~ † [March 2023](#)

[AccessForever.org](#) (AFo)

Fast: articles, workarounds, updates

Communicative: community (forums, emails...), comments

Insiders: collaboration with the Access team

Forums

Answers [en de...](#), [TechCommunity](#), [AWF](#), [UA](#) etc.

many current+former Access MVPs

AFo team

Writing a post

Windows version

Exact bug behaviour

Step-by-step **reproduction**, pictures, files

Access/Office version + build, bitness, update channel

I keep getting error 3141 when saving a query

[Last reply April 29, 2025](#) by [jake wood1](#) | Created April 29, 2025 by [jake wood1](#)

I recently got access and whenever i try to save a query in any database the error 3141 keeps popping up. this has occured in multiple databases and dont know what to do. there is no

25
views

2
helpful

8
replies





Home



New



Open

Account

Options

Account

User Information



AEK
aek@AccessDevelopers.org

[Change photo](#)

[About me](#)

[Sign out](#)

[Switch account](#)

Account Privacy

Manage Settings

Office Background:

Circles and Stripes

Office Theme:

White

Connected Services:



OneDrive - AccessDevelopers.org
aek@AccessDevelopers.org



Sites - AccessDevelopers.org
aek@AccessDevelopers.org

Add a service

Product Information



Microsoft

Subscription Product for aek@AccessDevelopers.org

Microsoft 365 Apps for enterprise

This product contains



Manage Account

Switch License

Update License



Update
Options

Microsoft 365 and Office Updates

Updates are automatically downloaded and installed.



Update
Channel

Update Channel

Select the Microsoft 365 update channel to apply to this device.



About
Access

About Access

Learn more about Access, Support, Product ID, and Copyright information.
Version 2504 (Build 18730.20122 Click-to-Run)
Current Channel



What's
New

What's New

See the most recently installed updates.



Home



New



Open

Account

User Information



AEK
aek@AccessDevelopers.org

[Change photo](#)

[About me](#)

[Sign out](#)

[Switch account](#)

Account Privacy

Manage Settings

Office Background:

Circles and Stripes

Office Theme:

White

Connected Services:

OneDrive - AccessDevelopers.org
aek@AccessDevelopers.org

Sites - AccessDevelopers.org
aek@AccessDevelopers.org

Add a service

Product Information



Subscription Product for aek@AccessDevelopers.org

Microsoft 365 Apps for enterprise

This product contains



Manage Account

Switch License

Update License



Microsoft 365 and Office Updates

Updates are automatically downloaded and installed.



Update Channel

Select the Microsoft 365 update channel to apply to this device.

About Access

Learn more about Access, Support, Product ID, and Copyright information.

Version 2504 (Build 18730.20122 Click-to-Run)

Current Channel



See the most recently installed updates.

Account

Options



About Microsoft® Access® for Microsoft 365

MSO.dll

Microsoft® Access® for Microsoft 365 MSO (Version 2504 Build 16.0.18730.20122) 64-bit

↑
Bitness



Access freezes when I copy a record

✓ Solved

Windows 11 Office 365 Access Suddenly, when I copied a record in the database Access froze as if it didn't have enough memory. I tried compact and repair, repairing Office, uninstalling and reinstalling Office 365, exporting the database into CSV and importing back as text into a new table in a clean...

Art_Menius Brass Contributor • [Dec 19, 2024](#)

ACCESS OFFICE 365

46K 5 112



Office update 2405 17628.20110 causes slowness in loading forms in MS Access

[@rkessels](#) in [Access](#) on Jun 05 2024

We experience issues with the May 30 release of Office 365, from version 2405 17628.20110

We experience issues with Microsoft Access. The issue that we experience is that loading and closing of forms takes longer and longer when you are using the applicat

...

[Read more](#)

4,104 Views 0 Likes 42 Replies

[view all 42 replies](#)

After updating Access in Office 365 to version 2408, the MSACCESS.EXE process remains after exiting Access.

[Last reply September 16, 2024](#) by [Greg Youdale](#) | Created August 20, 2024 by [もっちゃん](#)

After applying the quality update for the latest channel (preview version) of Microsoft Access (64-bit), version 2408 (build 17928.20066) dated 8/14, the MSACCESS.EXE process won't end even

144 Need answer

7.7K

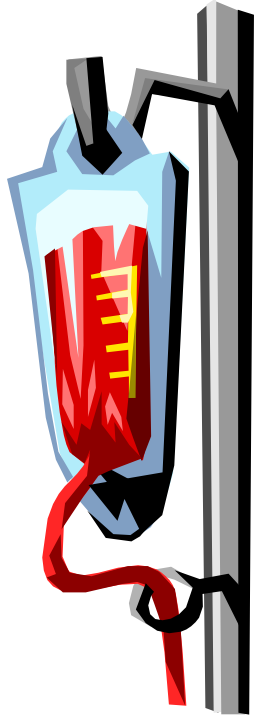
views

75

helpful

97

replies



First Aid

Triage

German Triage System^[84]

Category	Meaning	Action	Examples
 Category T1	Acute, life-threatening condition	Immediate, highest priority treatment	Arterial lesions, internal haemorrhage, major amputations
 Category T2	Severe injury requiring urgent treatment	Rapid transport and treatment	Minor amputations, flesh wounds, fractures and dislocations
 Category T3	Minor injury or no injury	Physician examination, clearance and discharge as soon as possible	Minor lacerations, sprains, abrasions
 Deceased	Already dead , or expectant	No/low priority. Identification, guarding and evacuation as possible	Death, injuries not compatible with life

Triage

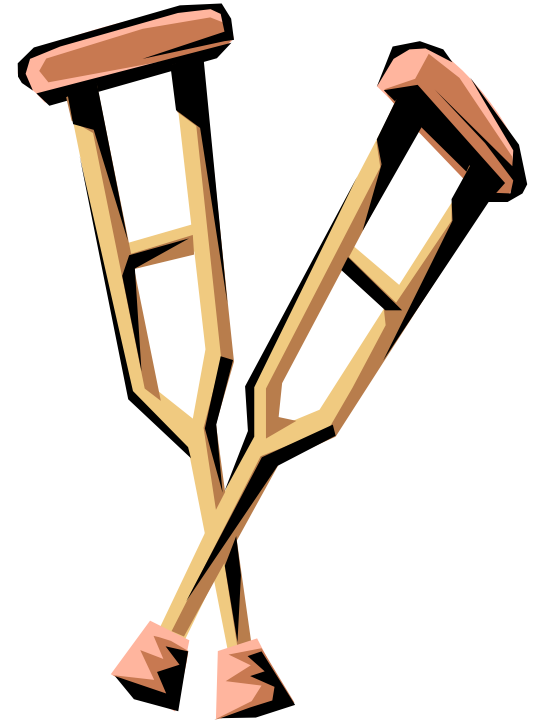
Live with the bug until it's fixed?

If Not:

Find and Apply Workarounds

[AccessForever.org](https://www.accessforever.org)

Forums



First Aid – Relieve Pain

Back to a healthy build:

1. Disable updates
2. Determine current version and channel
3. Determine last working version
4. Perform rollback

Rollback

Demo

- Current version: 2504 Build 18730.20122
- Rollback to: 2503 Build 18623.20208
- Current Channel

[AFo – Roll-back to previous versions of Office](#)

Video ...



Healing

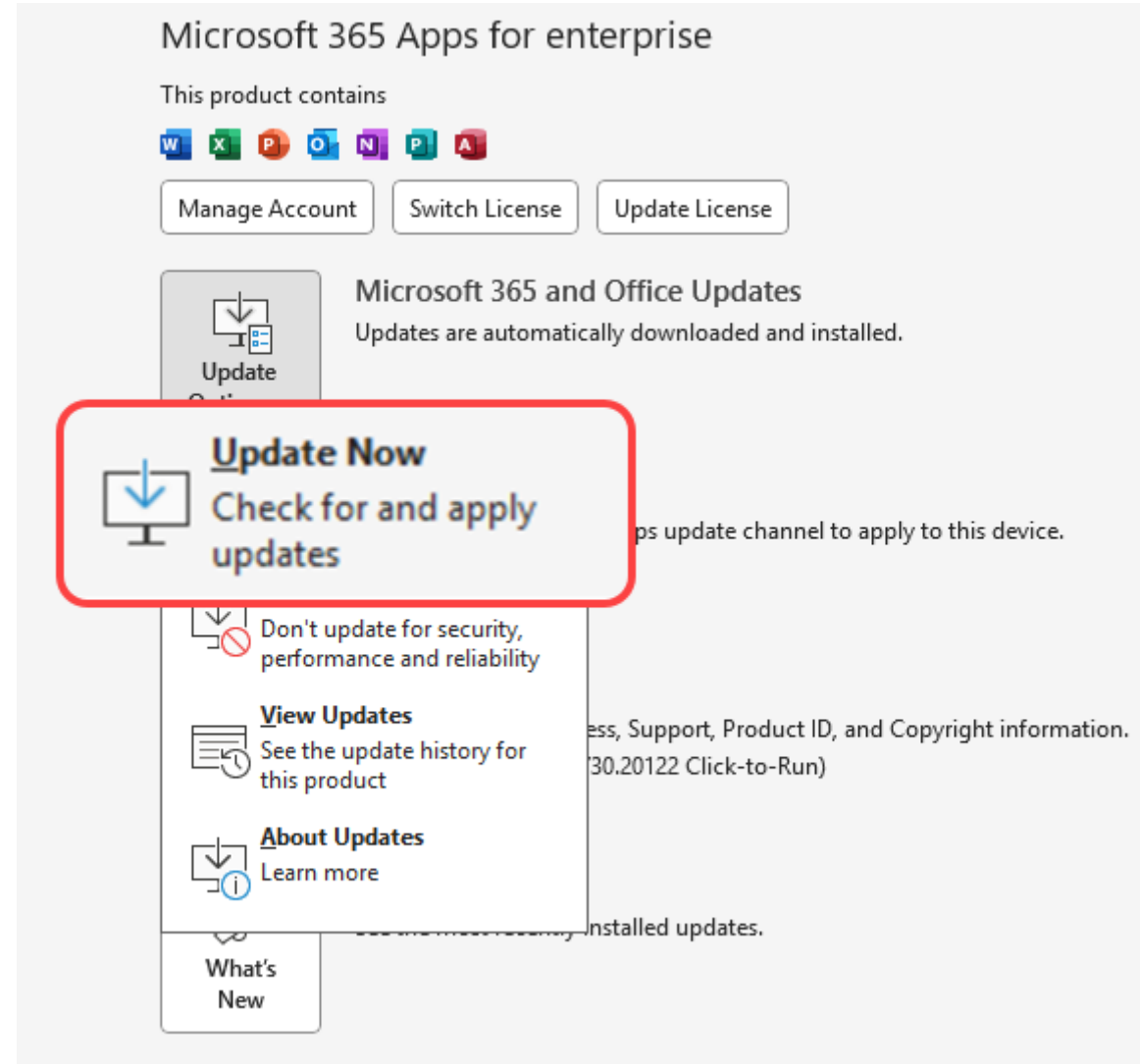


Fix

Find information

AFo

→ faster



What remains most important

A balanced diet

and

plenty of exercise in the fresh air.



Until next time!